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IT4IT Part 1



Question #35 Section 1

What are the typical activities of the Strategy to Portfolio Value Stream?

- A. Strategy, Service Portfolio, Demand, Selection
- B. Strategy, Enterprise Architecture, Portfolio, Release
- C. Strategy, Finance, Service Level Management, Investment Portfolio
- D. Strategy, Release, Change, Investment Policy

Answer: A

Reference:

https://books.google.com.pk/books?id=lOoCDQAAQBAJ&pg=PA130&lpg=PA130&dq=IT4IT+typical+activities+of+the+Strategy+to+Portfolio+Value+Stream+Strategy,+Service+Portfolio,+Demand,+Selection&source=bl&ots=KwfVdFuBL3&sig=ACfU3U2uzbzi8_xyJfw537s2REQ31lMCKw&hl=en&sa=X&ved=2ahUKEwi0zeq35OjkAhVNURoKHTu2DgkQ6AEwBnoECAkQAQ#v=onepage&q=IT4IT%20typical%20activities%20of%20the%20Strategy%20to%20Portfolio%20Value%20Stream%20Strategy%2C%20Service%20Portfolio%2C%20Demand%2C%20Selection&f=false

Question #36 Section 1

What does the IT4IT Information Model consist of?

- A. The Service Model and the Service Backbone
- B. Value streams and functional components
- C. Data objects and their relationships
- D. Capabilities and IT processes

Answer: C

Reference:

<https://pubs.opengroup.org/it4it/refarch20/chap03.html>

Question #37 Section 1

What data object is associated with the Engagement Experience Portal?

- A. Shopping Cart
- B. Service Catalog Entry
- C. User Profile
- D. Offer

Answer: D

Reference:

<https://pubs.opengroup.org/it4it/refarch20/m/chap07.html>

Question #38 Section 1

What is an objective of the Detect to Correct value stream?

- A. To build a culture of collaboration between IT operations and IT development
- B. To manage an inviting consumption experience to acquire services, goods, knowledge, and support
- C. To track the service usage and control the chargeback contract
- D. To provide an overview of the business of IT operations and the services delivered

Answer: D

Reference:

<https://pubs.opengroup.org/it4it/refarch20/chap08.html>

Question #39 Section 1

Which of the following best describes The Open Group IT4IT Reference Architecture?

- A. A policy framework for IT governance
- B. A supply chain management model
- C. A technical interoperability standard
- D. A standard for managing the business of IT

Answer: D

Reference:

<https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html>

Question #40 Section 1

Which value stream connects consumers with IT goods and services?

- A. Detect to Correct
- B. Strategy to Portfolio
- C. Request to Fulfill
- D. Requirement to Deploy

Answer: C

Reference:

<https://pubs.opengroup.org/it4it/refarch20/chap03.html>



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