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Microsoft

MB-210

Microsoft Dynamics 365 for Sales









Question: 373

You are Dynamics 365 for Sales administrator.

Sales representatives must enter estimated revenue only as an exception.

You need to ensure that estimated revenue for opportunities is automatically calculated.

What should you do?

- A . In the System Settings sales tab, change the default revenue type to System Calculated
- B. In custom controls, change the default revenue setting to System Calculated
- C. In Personalization settings for each user, change the default revenue type to System Calculated
- D . In Opportunities, change the default value of the revenue type to System Calculated

Answer: D

Question: 374

HOTSPOT

You are a Dynamics 365 for Sales environment.

You need to implement the Social Selling Assistant.

What should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Install and configure additional required software.

Ensure that Social Assistant can be used on a dashboard

Technology or feature

Social engagement	
Dynamics 365 AI for Sales	
	V
Relationship Assistant	
Search topics	

Answer:

Requirement

Technology or feature

Install and configure additional required software.

Social engagement
Dynamics 365 AI for Sales

Ensure that Social Assistant can be used on a dashboard

Relationship Assistant
Search topics

Question: 375

DRAG DROP

You use opportunities with business process flows in Dynamics 365.

You do not have insight into the amount of time spent per process and when the last stage became active.

You need to create views and charts that give you this insight and that allow you to track by the owner of the opportunity.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions Answer Area

Create a view of the business process flow entity and include duration and Active Stage Started On

Add the owner field from the opportunity to the view

Add the duration and active stage started on the view of the opportunity

Create a chart on the business process flow entity and add the new view to include the needed fields

Create a new of the opportunity entity and include the owner field

Create a chart on the opportunity entity and use the new view to include the necessary fields

Answer:

Actions

Answer Area

Create a view of the business process flow entity and include duration and Active Stage Started On	Create a view of the business process flow entity and include duration and Active Stage Started On
Add the owner field from the opportunity to the view	Create a new of the opportunity entity and include the owner field
Add the duration and active stage started on the view of the opportunity	Add the owner field from the opportunity to the view
Create a chart on the business process flow entity and add the new view to include the needed fields	
Create a new of the opportunity entity and include the owner field	
Create a chart on the opportunity entity and use the new view to include the necessary fields	

Question: 376

A company plans to move their headquarters from the United States to Europe.

You need to round all currency values to four decimal places and display the correct currency symbol.

Solution: Change the currency decimal precision and currency display options.

Does the solution meet the goal?

A . Yes

B. No

Answer: A

Question: 377

You are a Dynamics 365 for Sales system customizer.

You need to set up LinkedIn Sales Navigator Lead (member profile) on the Lead form.

Solution: Use Unified Interface apps.

Does the solution meet the goal?

A . Yes B . No

Answer: B

Explanation:

References:

https://docs.microsoft.com/en-us/dynamics365/customer-engagement/linkedin/add-sales-navigator-controlsforms

Question: 378

You are a Dynamics 365 administrator.

A sales manager changes the target goal for a salesperson from \$26,000.00 to \$20,000.00.

However, the

currency symbol changes from \$ to £. Other managers are not experiencing this issue.

You need to fix the currency symbol for the sales manager.

What should you change?

- A . the default currency in personal options
- B . the currencies in settings
- C . the currency display option in system settings
- D . the current format in personal options

Answer: A

Question: 379

A company plans to move their headquarters from the United States to Europe.

You need to round all currency values to four decimal places and display the correct currency symbol.

Solution: Change the default currency.

Does the solution meet the goal?

A . Yes

B. No

Answer: B

Question: 380

You have opportunities that have values in multiple currencies. The currency exchange rate automatically

updates.

You need to ensure that currency values are accurately reported.

When is the new currency exchange rate applied to the opportunity records?

- A . when a change is made to a currency field
- B . when a user opens the opportunity record
- C . when a user manually recalculates opportunity
- D . when the calculate rollup field system job for the msdyn_projectteam entity runs

Answer: A

Question: 381

HOTSPOT

You manage a Dynamics 365 environment. You plan to implement business process flows from AppSource.

You need to ensure that you can install the business process flows.

Which actions should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Task Action Configure security Assign the user the Office 365 Global Admin role Assign the Dynamics 365 System Customizer Security role Deployment action Select the organization for installation Publish all customizations ▼

Answer: Task Configure security Assign the user the Office 365 Global Admin role Assign the Dynamics 365 System Customizer Security role Deployment action Select the organization for installation Publish all customizations

Question: 382

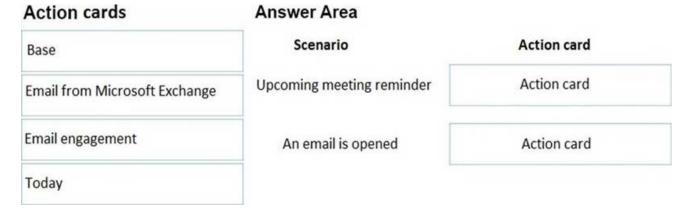
DRAG DROP

You are a Dynamics 365 administrator.

You need to configure action cards in Relationship Assistant.

Which action card should you enable for each scenario? To answer, drag the appropriate action cards to the correct scenarios. Each action card may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.



Answer: Action cards Base Scenario Upcoming meeting reminder Email engagement An email is opened Email engagement An email is opened Email engagement An email is opened

Explanation:

References:

https://community.dynamics.com/crm/b/crmpowerobjects/archive/2018/12/31/enable-and-configure relationship-assistant

Question: 383

You work for a company using Dynamics 365 for Sales.

When customers call the company, they must provide their quote number. Customers report that quote numbers are too long.

You need to shorten quote numbers to the minimum possible length.

What should you do?

- A . Change the field type from auto number to decimal number
- B. Reduce the auto number prefix to one character
- C . Reduce the suffix length to four characters
- D . Ensure that the prefix setting is read-only

Answer: B

Explanation:

References:

https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/change-auto-number-prefixcontract-

case-article-quote-order-invoice-campaign-category-knowledge-articles

Question: 384

DRAG DROP

You manage the Dynamics 365 environment for Contoso, Ltd. A rule automatically creates a lead associated with an email when an email is sent to

You need to ensure that the marketing manager receives an email each time an email request is sent to

How should you configure the rule? To answer, drag the appropriate actions to the correct requirements. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Actions	Answer Area	
Create a business process flow	Requirement	Action
Create a child worflow	Create an email.	Action
Create a real-time workflow	Send the email.	Action

Answer: Actions Answer Area Create a business process flow Requirement Action Create an email. Create a child worflow Create a real-time workflow Send the email. Create a real-time workflow Create a child worflow

Question: 385

HOTSPOT

You are a Dynamics 365 for Sales administrator. You have an interactive experience leads dashboard.

You need to create a filtered view of the dashboard.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Action View the required charts. Select Open Views Select Show Visual Filter Select Show Global Filter Save the dashboard filters. Use Visual Filter Use Global Filter

Answer:
Action

Option

View the required charts.

Select Open Views
Select Show Visual Filter
Select Show Global Filter

Save the dashboard filters.

Use Visual Filter
Use Global Filter

Question: 386

DRAG DROP

You manage a Dynamics 365 for Sales environment.

You need to automatically create records for salespeople when they complete phone call activities.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Answer Area

Open Settings

Open Data Management

Open Business Management

Open Service Management

Configure Automatic Record Creation and Update Rules

Answer:

Actions

Answer Area

Open Settings

Open Service Management

Configure Automatic Record

Creation and Update Rules

Open Settings

Open Data Management

Open Business Management

Open Service Management

Configure Automatic Record Creation and Update Rules

Explanation:

References:

https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customer-service/set-up-rules-toautomatically-create-or-update-records

Question: 387

DRAG DROP

You are configuring Dynamics 365 for Sales. Your organization has a five-stage sales process comprised of leads, opportunities, client validation, quotes, and orders.

You need to ensure that salespeople can move through the sales process and view progress.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions Answer Area

Select Customize the System

Select Web Resources

Create a dialog

Create a process flow

Select Customizations

Select Processes

Actions Select Customize the System Select Web Resources Select Customize the System Select Customizations Select Processes

Create a process flow

Select Customizations

Create a process flow

Select Processes

Answer:

Question: 388

A company plans to move their headquarters from the United States to Europe.

You need to round all currency values to four decimal places and display the correct currency symbol.

Solution: Change the currency code and symbol so that both are displayed.

Does the solution meet the goal?

A . Yes

B . No

Answer: B



SAMPLE QUESTIONS

These questions are for demo purpose only. **Full version** is up to date and contains actual questions and answers.

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