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# Question: 30

Which GRC application would you use to determine where the organization is the most vulnerable or has the most exposure?

- A. Vendor Risk Management
- B. Audit Management
- C. Policy and Compliance Management
- D. Risk Management

#### Answer: D

### Question: 31

Common controls from UCF import into which table in ServiceNow?

A. sn\_compliance\_policy B. sn\_compliance\_policy\_statement

- C. sn\_compliance\_policy\_exception
- D. sn\_compliance\_authority\_document

### Answer: C

### Question: 32

You are working with your customer to determine necessary audit management workflow configurations.

What should they know about the approval process for audit engagements? (Choose three.)

A. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Follow Up state.

B. If the engagement is approved and there are no remaining open tasks or issues, it automatically moves into the Closed state.

C. If the engagement is rejected, it automatically moves back to the Fieldwork state.

D. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Fieldwork state.

E. If the engagement is rejected, it automatically moves into the Scope state.

### Answer: A,B,C,D

Explanation:

Reference: https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grc-audit/task/approve-reject-engagement.html

### Question: 33

How can you get the SOX content pack?

A. ServiceNow Store

B. Patch UpdateC. Platform UpgradeD. Professional Services

## Answer: B

#### **Question: 34**

For classic risk assessment, indicator failure factor represents the impact of risk indicator failures on what score?

A. Inherent ALE

- B. Calculated ALE
- C. Residual ALE
- D. Inherent SLE

# Answer: A,B

### **Question: 35**

What are some of the baseline tables commonly leveraged in Entity filters? (Choose three.)

- A. Company [core\_company]
- B. Services [cmdb\_ci\_service]
- C. Location [cmn\_location]
- D. Risk [sn\_risk\_risk]
- E. Audit Engagement [sn\_audit\_engagement]

# Answer: A,B,D

### **Question: 36**

Controls are generated from a Control Objective when what is applied to it?

A. PolicyB. CitationC. Indicator templateD. Entity Type

### Answer: C

### **Question: 37**

Who can move a Policy into Review? (Choose two.)

A. sys admin

- B. policy approver
- C. policy reviewer
- D. policy owner

### Answer: A,B

Explanation:

#### Reference:

 $https://developer.servicenow.com/app.do\#!/event/knowledge18/LAB0296/knowledge_18\_LAB0296\_policy\_creation$ 

# **Question: 38**

In which state is the Policy once all approvals are received?

- A. Review
- B. Published
- C. Draft
- D. Retired
- E. Awaiting Approval

#### Answer: B

#### Question: 39

For classic risk assessment, what are the risk components that apply to the Qualitative method? (Choose two.)

- A. Single Loss Expectancy (SLE)
- B. Annualized Rate of Occurrence (ARO)
- C. Impact
- D. Likelihood

# Answer: A,C,D

### **Question: 40**

Unified Compliance Framework (UCF) uses a slightly different nomenclature structure than ServiceNow.

Common controls from UCF import into which table in ServiceNow?

- A. Control Objective [sn\_compliance\_policy\_statement]
- B. Authority Document [sn\_compliance\_authority\_document]
- C. Control [sn\_compliance\_control]
- D. Citation [sn\_compliance\_citation]

#### Answer: B



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