



Up-to-date Questions and Answers from authentic resources to improve knowledge and pass the exam at very first attempt. ----- Guaranteed.



CHAD Dumps
CHAD Braindumps
CHAD Real Questions
CHAD Practice Test
CHAD Actual Questions



killexams.com

Salesforce

CHAD

Certified Heroku Architecture Designer

ORDER FULL VERSION

<https://killexams.com/pass4sure/exam-detail/CHAD>



Question: 109

Universal Containers wants to measure their adherence to specific SLAs for all Work Orders.

In which order should a Consultant implement the setup to achieve this requirement?

- A. Set Up Milestones, Create Entitlement records, Set Up Entitlements Process for Work Orders.**
- B. Set Up Entitlements Process for Work Orders, Set Up Milestones, Create Entitlement records.**
- C. Create Entitlement records, Set Up Entitlements Process for Work Orders, Set Up Milestones.**
- D. Set Up Milestones, Set Up Entitlements Process for Work Orders, Create Entitlement records.**

Answer: B

Question: 110

Universal Containers performs service on field assets that require a sequence of work tasks. A Consultant has recommended Work Order Line Items to manage the tasks and assets/parts necessary to manage the work. Which two of the following must be considered as part of this solution to ensure Work Orders are properly completed? (Choose two.)

- A. Use of Work Order Line Items that automatically inherit the hierarchy of Assets attached to Work Order.**
- B. Use of a parent-child Work Order Line Item to create a Work Order Line Item hierarchy.**
- C. Use of Work Order Line Items to link to a specific Asset within the Asset Hierarchy that represents the BoM.**
- D. Use of Standard Reports to view Parent and Root Work Order Lines Items within Work Orders by Customer.**

Answer: BC

Question: 111

Universal Containers wants their Technicians to record Asset Number using a barcode scanner when completing Work Orders. What field type should be configured to capture this information?

- A. Barcode**
- B. Date**
- C. Formula**
- D. Text**

Answer: D

Question: 112

Universal Containers has a Partner Community. Work Orders are assigned to these partners. Partners are not interacting with Service Appointments or Service Resources.

How would a Partner user update the Work Order record from a mobile device?

- A. Field Service mobile app**
- B. Salesforce mobile app**
- C. Work Order records cannot be updated on a mobile device**
- D. Salesforce Touch**

Answer: B

Question: 113

Universal Containers wants to reduce their mean-time-to-service.

Which three Field Service process should a Consultant recommend to accomplish this goal? (Choose three.)

- A. Adjust Scheduling Policy**
- B. Knowledge Base**
- C. Dispatching**
- D. Customer Entitlements**
- E. Scheduling**

Answer: ABC

Question: 114

Universal Containers wants to invoice its customer for the parts used when performing repairs on installed Assets.

What should a Consultant recommend to track the price of the parts consumed?

- A. Use Products and Price Books to track the price.**
- B. Use Opportunity Line Items and Price Books to track the price.**
- C. Use a custom object to model the Work Order pricing and price.**
- D. Use Assets and Products to track the price.**

Answer: A

Question: 115

Universal Containers wants to track the total associated price when servicing Work Orders for customers.

Which two of the following should the Consultant recommend? (Choose two.)

- A. Use Work Order and Work Order Line Items.**
- B. Use a custom object to model the Work Order pricing.**
- C. Use the Einstein Pricing Configurator.**
- D. Set up Products and Price Books.**

Answer: AD

Question: 116

In the Dispatch Console, when viewing the Map, which three data elements can be presented to the Dispatcher? (Choose three.)

- A. Google Traffic Data**
- B. Service Appointment Dependencies**
- C. Resource's Home Base**
- D. Service Appointments**
- E. Resource's Travel Speed**

Answer: ACD

Question: 117

Universal Containers wants Field Technicians to capture customer authorization via a signature through Salesforce mobile app.

What should a Consultant recommend?

- A. Create a Quick Action on the Service Appointment to launch a Visualforce signature page.**
- B. Create an Approval Process from the Service Appointment for the customer's Authorization.**
- C. Create a checkbox on the Service Appointment that will capture the customer's Authorization.**
- D. Create a custom text field to capture the customer's signature on Salesforce mobile app.**

Answer: C

Question: 118

Universal Containers maintains their service level agreements at the customer level only.
How can a Consultant ensure agents can verify coverage?

- A. Set up Entitlement Process, set up Service Contracts, display the related List on the Contact Page Layout.**
- B. Create Milestones, set up Entitlement Process, display the related List on the Work Order Page Layout.**
- C. Create Milestones, set up Entitlement Process, display the related List on the Account Page Layout.**
- D. Create Contract Line Items, set up Entitlement Process, display the related List on the Asset Page Layout.**

Answer: C

Question: 119

Universal Containers has Role-based Technicians and Managers who handle Service Appointments. Many times, Technicians arrive on-site but are unable to gain access to the customer's equipment. In this scenario, only the Manager has permission to cancel the Service Appointment.

How should a Consultant recommend adhering to this business process?

- A. Assign Permission Sets that allow Status Transitions.**
- B. Allow Status Transitions based on Role.**
- C. Limit Status Transitions based on Profile.**
- D. Configure Status Transitions based on Resource Type.**

Answer: C

Question: 120

Universal Containers is tracking customer issues in their call center. Sometimes this requires a Technician to be on-site at the customer's location.

What set of steps should a Consultant recommend to dispatch the Technician?

- A. Create Case, Create Service Appointment, Create Work Order, Dispatch Service Appointment.**
- B. Create Work Order, Create Case, Dispatch Work Order, Create Service Appointment.**
- C. Create Service Appointment, Create Work Order, Create Case, Dispatch Service Appointment.**
- D. Create Case, Create Work Order, Create Service Appointment, Dispatch Service Appointment.**

Answer: D

SAMPLE QUESTIONS



*These questions are for demo purpose only. **Full version** is up to date and contains actual questions and answers.*

Killexams.com is an online platform that offers a wide range of services related to certification exam preparation. The platform provides actual questions, exam dumps, and practice tests to help individuals prepare for various certification exams with confidence. Here are some key features and services offered by Killexams.com:



Actual Exam Questions: *Killexams.com provides actual exam questions that are experienced in test centers. These questions are updated regularly to ensure they are up-to-date and relevant to the latest exam syllabus. By studying these actual questions, candidates can familiarize themselves with the content and format of the real exam.*

Exam Dumps: *Killexams.com offers exam dumps in PDF format. These dumps contain a comprehensive collection of questions and answers that cover the exam topics. By using these dumps, candidates can enhance their knowledge and improve their chances of success in the certification exam.*

Practice Tests: *Killexams.com provides practice tests through their desktop VCE exam simulator and online test engine. These practice tests simulate the real exam environment and help candidates assess their readiness for the actual exam. The practice tests cover a wide range of questions and enable candidates to identify their strengths and weaknesses.*

Guaranteed Success: *Killexams.com offers a success guarantee with their exam dumps. They claim that by using their materials, candidates will pass their exams on the first attempt or they will refund the purchase price. This guarantee provides assurance and confidence to individuals preparing for certification exams.*

Updated Content: *Killexams.com regularly updates its question bank and exam dumps to ensure that they are current and reflect the latest changes in the exam syllabus. This helps candidates stay up-to-date with the exam content and increases their chances of success.*

Technical Support: *Killexams.com provides free 24x7 technical support to assist candidates with any queries or issues they may encounter while using their services. Their certified experts are available to provide guidance and help candidates throughout their exam preparation journey.*

For More exams visit <https://killexams.com/vendors-exam-list>
Kill your exam at First Attempt....Guaranteed!