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**Avaya**

**3002**

*Avaya IP Office Platform Configuration and Maintenance*

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**QUESTION: 52**

Which item lets you see the progress of a software upgrade on an expansion system?

- A. IP Office Manager on the expansion system
- B. System Monitor Program
- C. System Tab
- D. Web Manager

**Answer: D**

**QUESTION: 53**

In which folder on the system SD card would you place the firmware files (.bin) for an IP telephone?

- A. /temp
- B. /Ivmail
- C. /dynamic
- D. /primary
- E. /backup

**Answer: D**

**QUESTION: 54**

If ISDN/PRI calls are getting dropped, which tool should be used to troubleshoot the issue?

- A. Debug Manager on DTE port
- B. Debug View with default filters
- C. System Monitor with ISDN L3 filter options enabled
- D. SSA Snapshot

**Answer: C**

**QUESTION: 55**

Where is the TCP streaming Tool found?

- A. In SSA
- B. In Monitor
- C. In Manager
- D. In Web Manager

**Answer:** C

**QUESTION: 56**

When using the System Status Application to troubleshoot an issue, which two are used for collecting data? (Choose two.)

- A. Snapshot
- B. Selective View
- C. Continuous Log
- D. Resource View
- E. Development Tracing

**Answer:** A, C

**QUESTION: 57**

A customer is experiencing clipping and drop outs when speaking with a deskphone at remote site in an SCN. Which two methods could a technician use to help identify the cause of the problem? (Choose two.)

- A. Watch QoS statistics in SSA.
- B. Change the Mode from A-law to u-Law.
- C. Compare calls to local and remote extensions.
- D. Change codecs in the IP Office.
- E. Use Monitor to observe Jitter and packet loss.

**Answer:** A, E

**QUESTION: 58**

Which three statements about IP Office Server Edition (non-Select) are true? (Choose three.)

- A. IP Office Server Edition is a software-based solution.

- B. IP Office Server Edition requires a primary and secondary server.
- C. IP Office Server Edition can be upgraded to the Select version.
- D. IP Office Server Edition Non-Select can be expanded to support 2000 users.
- E. IP Office Server Edition must have at least one expansion system to support SIP trunks.

**Answer:** B, C, D

**QUESTION:** 59

Which three statements are requirements for installation of IP Office Server Edition on an Avaya Supplied server? (Choose three.)

- A. Install it from either DVD ISO or from USB using the included Anaconda Installer.
- B. Set the Ignition process to Server mode.
- C. Edit the password, and configure the customer network settings and the basic Linux environment.
- D. Use the Initial Configuration Utility to set up detailed Mid-Market Server operation.
- E. Install Internet Explorer.

**Answer:** A, B, D

**QUESTION:** 60

A remote worker with Avaya Windows Communicator visits their office headquarters where the IP Office and one-X Portal are located. Which two technologies enable the worker to re-register locally? (Choose two.)

- A. Internet
- B. Split DNS
- C. WiFi access
- D. XMPP
- E. Border controller

**Answer:** A, C

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